

Jonathan Rosenfeld's Nursing Homes Abuse Blog

Assisted Living Facility Submits Corrective Plan After Dementia Patient Falls From Window

Posted at 5:47 AM on March 24, 2010 by Jonathan Rosenfeld

[Forest Heights Senior Living Community](#) has submitted a corrective plan to North Carolina officials after L'Wella Ervin, a 72-year-old dementia patient at the facility, fell to her death from a third floor window last year. Ms. Ervin [died from multiple fall-related injuries](#) at Wake Forest Medical Center shortly after staff at the assisted living facility found her on the ground.

According to Jim Jones, a spokesman for the North Carolina Division of Health Service Regulation, the facility submitted a corrective plan after the officials investigated the incident and found multiple state and federal violations relating to patient care.

According to the assisted living facilities corrective plan:

- Staff must check on all patients at least every two hours
- Staff must know each patients specific care needs

In order to assure that the facility is correctly implementing its corrective care plan, regulators from the state will make unannounced visits to the facility.

Read more about this corrective care plan at a North Carolina Assisted Living Facility [here](#).

Forest Heights Senior Living Community in Winston-Salem, North Carolina, is owned by Five Star Quality Care. Five Star is a healthcare and senior living services provider that operates independent and assisted living facilities, skilled nursing facilities, rehabilitation hospitals, institutional pharmacies and outpatient health rehabilitation clinics throughout 30 states.

Jonathan Rosenfeld represents victims of nursing home abuse and neglect throughout the country. For more information please visit Nursing Homes Abuse Blog (www.nursinghomesabuseblog.com), Bed Sore FAQ (www.bedsorefaq.com) or call Jonathan directly at (888) 424-5757.

Am I missing something? Why doesn't this corrective care plan implement special screens on the windows to prevent similar incidents from occurring? Similarly, shouldn't this facility consider housing their dementia patients on the ground level of the building?

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