



Jonathan Rosenfeld's Nursing Homes Abuse Blog

Nursing Home Spotlight: Ambassador Nursing & Rehab Center, Chicago, IL

*Posted by **Jonathan Rosenfeld** on February 16, 2011*

On August 20, 2010 the Illinois Department of Health issued a 'Type A' violation and \$10,000 fine against Ambassador Nursing & Rehab Center located in Chicago, IL. The sanctions are in response to the conditions documented in July 1, 2010 survey completed at the facility that identified several problems related to patient safety and well-being.

The most troubling aspect of the survey is the fact that the facility failed to properly respond to an abusive staff member at the facility. An unidentified CNA admitted to physically abusing a paraplegic patient at the facility. In addition to the admission from the employee, the May 16, 2010 event was also witnessed by another patient and visitor where they corroborated the fact that the nurse slapped and choked the patient after complaining about the way she was transferred to her wheelchair.

Yet, even after this troublesome incident was reported to the supervisor at the Chicago Nursing Home, the abusive employee was permitted to remain on the job and have direct and unsupervised contact with other patients and the

Jonathan Rosenfeld represents victims of nursing home abuse and neglect throughout the country. For more information please visit Nursing Homes Abuse Blog (www.nursinghomesabuseblog.com), Bed Sore FAQ (www.bedsorefaq.com) or call Jonathan directly at (888) 424-5757 (www.rosenfeldinjurylawyers.com).

nursing home failed to report the abusive conduct to the Illinois Department of Health.

The way the facility responded to the event was in violation of the facilities Abuse Prevention Program that stipulates, "[e]mployees of the facility who have been accused of mistreatment will be removed from resident contact until the results of the investigation have been reviewed by the administrator or designee."

Though [Ambassador Nursing & Rehab Center](#) has requested a hearing in response to the Health Department's findings, the facility clearly needs to readdress how it handles situations that needlessly jeopardize patient safety.

[Rosenfeld Injury Lawyers](#) handles nursing home abuse and neglect matters in Chicago and throughout the country. If your loved one was abused or otherwise mistreated, we would be honored to speak with you regarding your legal rights. Our legal consultations are always free and completely confidential. (888) 424-5757

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