

# Jonathan Rosenfeld's Nursing Homes Abuse Blog

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## [Admissions Suspended At An Emeritus Assisted Living Facility Following The Discovery Of: Medication Errors, Bed Sores & Falsified Medical Records](#)



After discovering multiple health and safety problems, Florida officials have suspended the admission of new residents to Emeritus at Crossing Pointe-- a Florida Assisted Living Facility.

A September inspection of Emeritus revealed:

- An 82-year-old patient who died after staff failed to provide her heart medication for four days
- Inaccurate resident counts by facility managers
- Residents with [infected bed sores](#) (also called decubitus ulcers, pressure ulcers or pressure sores)
- Neglected patients- some Alzheimer's patients had toe nails so long that they curved around their toes
- Falsified medical records
- Staff administering the [wrong medications](#) to patients that resulted in injury

The documented findings above, come on the heels of a suspected Norovirus outbreak in August at the facility. The outbreak originated in the facilities cafeteria and sickened 19 residents and two staff members.

In response to the recent findings, management of Emeritus at Crossing Pointe recently held a meeting for residents and their families. According to acting executive director, Pam Campbell, the identified conditions by inspectors are "not what Emeritus stands for" and calls findings "very sad for us."

Rest assured, once the state lifts the suspension on new admissions, Ms. Campbell says her facility is prepared. "We're ready for them any day."

Great.

Jonathan Rosenfeld represents victims of nursing home abuse and neglect throughout the country. For more information please visit Nursing Homes Abuse Blog ([www.nursinghomesabuseblog.com](http://www.nursinghomesabuseblog.com)), Bed Sore FAQ ([www.bedsorefaq.com](http://www.bedsorefaq.com)) or call Jonathan directly at (888) 424-5757.

I find it difficult to believe the Ms. Campbell-- or any manager in her position-- is capable of turning around such a troubled facility so quickly. The reason the state's inspection report listed such extensive violations is because Emeritus allowed a culture of poor patient care to exist. My guess is that until management decides to delve deeply into these problems and evaluate each employees role in this neglect, it is only a matter of time before more problems surface.

### Emeritus Corporation

Emeritus Senior Living is part of the Emeritus Corporations, a publicly traded company based in Seattle. Emeritus Senior Living operates more than 300 assisted living, Alzheimer's care, and retirement communities across the country.

### Resources:

[Report: Patient at South Orange County assisted-living facility died after she wasn't given her medicine](#), Orlando Sentinel, November 15, 2009

[We're fixing problems, assisted-living manager tells residents](#), Orlando Sentinel, November 17, 2009