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How to Maximize Contractor Recoveries for Public Health-Related Claims: Lessons from Pernix Serka and the Ebola Crisis

By Justin A. Chiarodo and Stephanie M. Harden*

The authors provide a roadmap for contractors to consider to recoup costs stemming from the COVID-19 pandemic.

Does the mere existence of a deadly epidemic entitle a contractor to monetary relief when it experiences cost increases stemming from that epidemic? Not without government direction, ruled the U.S. Court of Appeals for the Federal Circuit in affirming a decision of the Civilian Board of Contract Appeals ("CBCA") in *Pernix Serka JV*.

The facts of *Pernix Serka* are striking: A contractor repeatedly requests guidance for dealing with a major health crisis, the government refuses to provide guidance, and the contractor is unable to recoup the additional costs it incurs in order to proceed with performance because the government provided no guidance.

This timely ruling sheds light on strategies contractors should consider for recouping costs stemming from the COVID-19 pandemic. This article provides a roadmap for navigating these issues in light of *Pernix Serka JV*.

THE 2014 EBOLA CRISIS

Pernix Serka was in the midst of performing a contract in Sierra Leone when a deadly Ebola outbreak struck the country in 2014. Pernix Serka diligently sought guidance from the contracting officer on its State Department ("DOS") contract, but the government refused to weigh in on whether it should temporarily shut down its work on the contract.

Ultimately, Pernix Serka decided to temporarily withdraw its personnel, which the government then characterized as Pernix Serka's "unilateral" decision. When Pernix Serka sought advice on whether and when to resume work, the government went so far as to say that "DOS will not provide any instructions or directions" regarding whether and when to return to the work site. The

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contractor ultimately decided to resume performance, but incurred additional costs when it decided to contract for medical facilities and services on the project site.

DENIAL OF PERNIX SERKA'S CLAIM

The CBCA upheld the contracting officer's denial of Pernix Serka's resulting \$1.25-million claim, rejecting Pernix Serka's arguments that there had been a cardinal change or constructive change. The crux of the CBCA's reasoning was that the government never directed Pernix Serka to make a change. For example, the government "never changed the description of work it expected from the contractor" and refused to provide direction to Pernix Serka on how to respond to the conditions on the ground, telling Pernix Serka that how to deal with the outbreak was up to its business judgment. As such, the CBCA found that "[a]ny changes in conditions surrounding performance of the contract arose from the Ebola outbreak and the host country's reaction to the outbreak," rather than the government.

The CBCA also noted that the Excusable Delays clause (which expressly references "epidemics") provides for additional time, but not money.

The Federal Circuit upheld the CBCA's ruling without issuing an opinion.

IMPLICATIONS FOR COVID-19 CLAIMS

Does *Pernix Serka* Change the Legal Landscape for COVID-19-Related Requests for Equitable Adjustment ("REAs") and Claims?

No, the case merely features what has always been a critical requirement: that there be a government-directed "change" to the contract. But the CBCA's decision makes clear that the mere existence of a health crisis and/or "host country" directives will not be enough to establish such a change (that is, the change must come from the U.S. government itself).

What Types of Changes Should Contractors Look for in the Context of COVID-19 Claims?

The strongest examples will be ones issued in written form, ideally issued by the contracting officer or at least the contracting agency: quarantine orders, movement or site access restrictions, capacity limits, COVID-19 testing requirements, cleaning directives, etc. Note that in *Pernix Serka* the government did not direct the contractor to comply with World Health Organization ("WHO") guidance; however, in the context of the COVID-19 pandemic, we believe a mandate to comply with Centers for Disease Control and Prevention guidance may validly form the predicate of an REA or claim, so long as there was a clear (preferably written) government directive to comply with the guidance.

What About Broadly-Issued Directives, Such as Travel Restrictions?

Our view is that any directive that impacts the contract may suffice as the basis of an REA or claim if it was issued by the U.S. government, or, if it was issued by another authority and the contracting officer directs the contractor to continue performance on the same schedule, despite the new hurdle. So, if the closure of an international border by the U.S. government led to increased costs, those costs should be compensable, regardless of whether the contracting officer ever issued a more specific directive to the contractor itself. Or, if a border was closed by a foreign government, and the contracting officer insisted that the contractor maintain its original performance schedule despite border crossings being essential to its performance, this, too, could form the predicate of an REA or claim. Of course, if the contracting officer expressly excuses performance due to this type of changed condition, there can be no valid claim for increased costs thereafter.

What Else Can Contractors Do to Protect Against Business Disruption Claims?

Given the potential limits on recoveries under the FAR, contractors operating in high-risk locations or fields should consider evaluating their insurance coverage (e.g., business interruption insurance), including evaluating additional endorsements for losses caused by disruption to business operations due to quarantines or similar events.