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# Search for Search

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# Technology

- Interwoven/iManage Document Management System (7 million docs)
- Sharepoint based Intranet
- Custom Matters Database
- InterAction contact management system
- Outlook/Exchange

# User Requirements for Search



- Single Text Box
- Results based on relevancy
- Search terms shown in context

# Types of Document Searches

- Fetch
- Recall
- Research
- Precedent

# Fetch

- Example: Entering a document ID number
- User knows the document exists
- User has a very specific document reference
- User expects an immediate display of results
- User expects one document to be returned



# Recall

- Examples: recently edited documents, all the documents for a particular case
- User knows the document exists
- User has some specific information about the document
- User expects a limited list of results
- User expects fast results

# Research

- Example: Search for information on “arms dealing”
- User may or may not know if a document exists
- User search is based on keywords expected in the document
- Results by relevancy

# Precedent

- Example: “purchase and sale agreement for a retail shopping center in Florida”
- User searching for a model document
- Important characteristics about the document may not be in the text of the document or the metadata of document

# Non-Document Searches

- Internal Expertise
- External Expertise
- Who Knows Who
- Case Information

# Single Text Box

- Can it deliver results to all of the different document searches in a meaningful way?
- Can it deliver meaningful results for non-document searches?

# Faceted Search Results


ACTIONS


SEARCH


**3,016 Results**  Preview Sort by: Relevance Sort order: Descending

Refine results by

- [Author](#)
- [Document Type](#)
- [Author Group](#)
- [Author Office](#)
- [Client](#)
- [Client Industry](#)
- [Document Application](#)
- [Document Creator](#)
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1.  **Corporate Management Bonus Plan - The Home Depot Inc**  
**Authored by:** Ruth Ozeki on Mar 1, 1991  
**Group:** Finance **Office:** New York  
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1hr 33min - Rated PG-13 - Comedy - [5 reviews](#): ★★☆☆☆

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### [Blades of Glory \(2007\)](#)

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### [Blades of Glory](#) - Official Site

**BLADES OF GLORY**, starring Will Ferrell and Jon Heder and directed by Will Speck and Josh Gordon. Official **Blades of Glory** Movie site. In theaters March 30, ...

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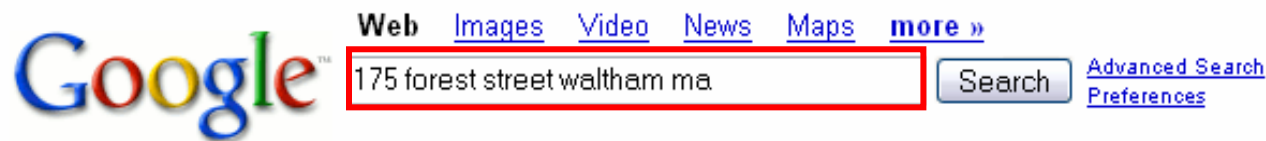
### [Apple - Trailers - Blades of Glory](#) - March 30, 2007

In theaters March 30, 2007: **BLADES OF GLORY**, starring Will Ferrell and Jon Heder and directed by Will Speck and Josh Gordon. When rival figure skaters Chazz ...

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Open: 464.75      Volume: 0  
High: 466.00      Avg Vol: 5,522,000  
Low: 455.00      Mkt Cap: 143.33B

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## Where Are We in Our Search?

- **Recommind**  
See: <http://www.mofo.com/answerbase>
- **Sharepoint 2007**  
See: <http://kmpipeline.blogspot.com/2007/03/faceted-search-is-coming-for-sharepoint.html>

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