Transactional Data Reporting (TDR): Now That the Rule Is Finally Here, What Should GSA Schedule Contractors Do?

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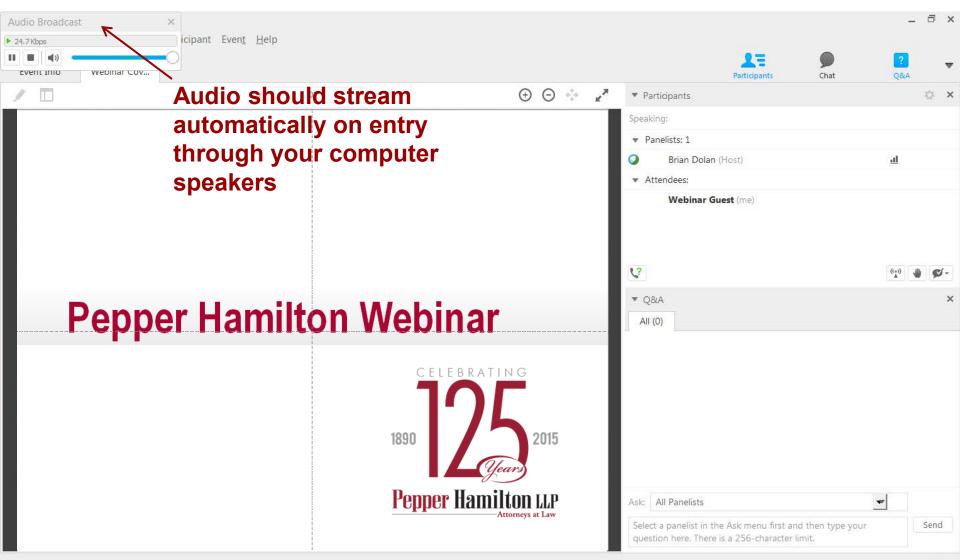
Presented by: Tom Fuchs, BDO LLP Matt Koehl, Pepper Hamilton LLP

BDO Pepper Hamilton LIP Attorneys at Law

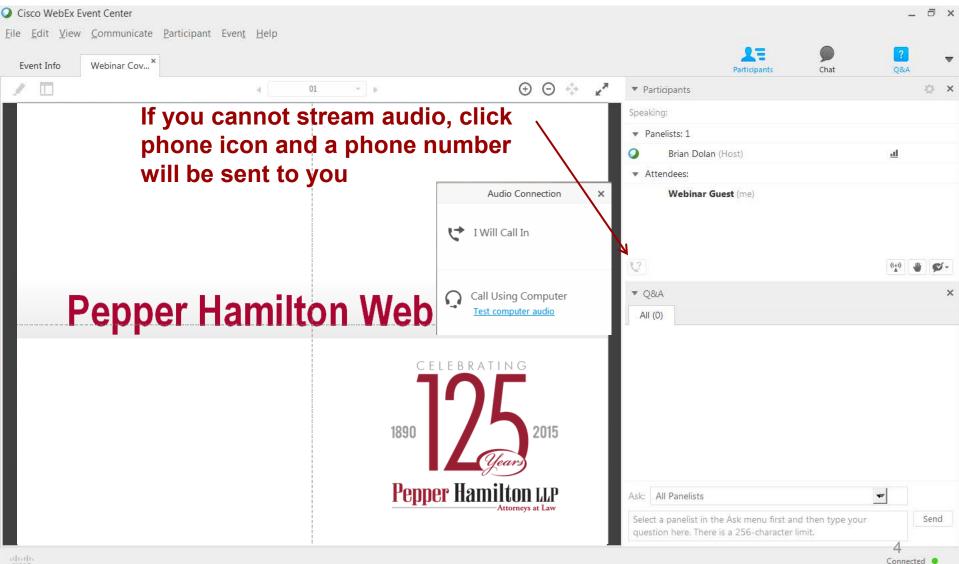
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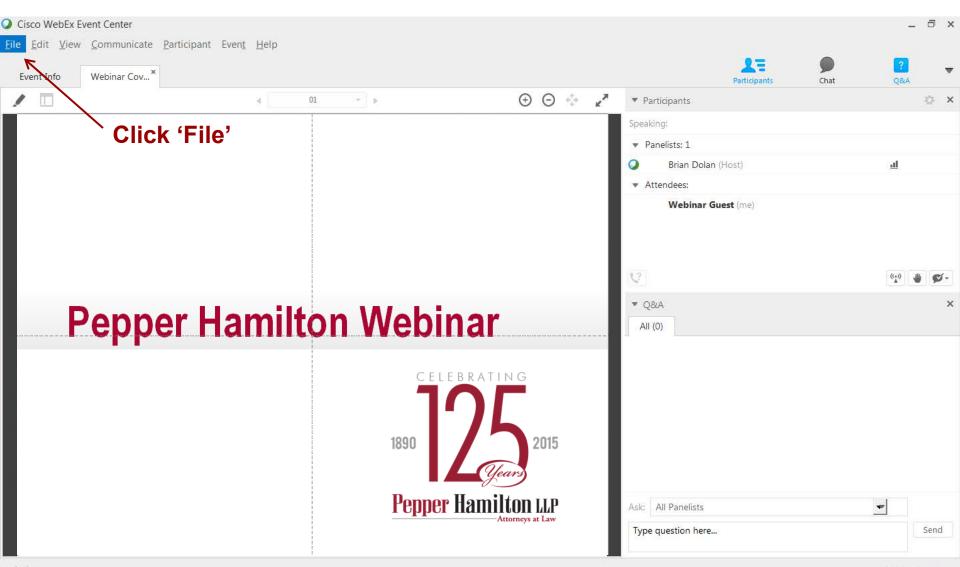
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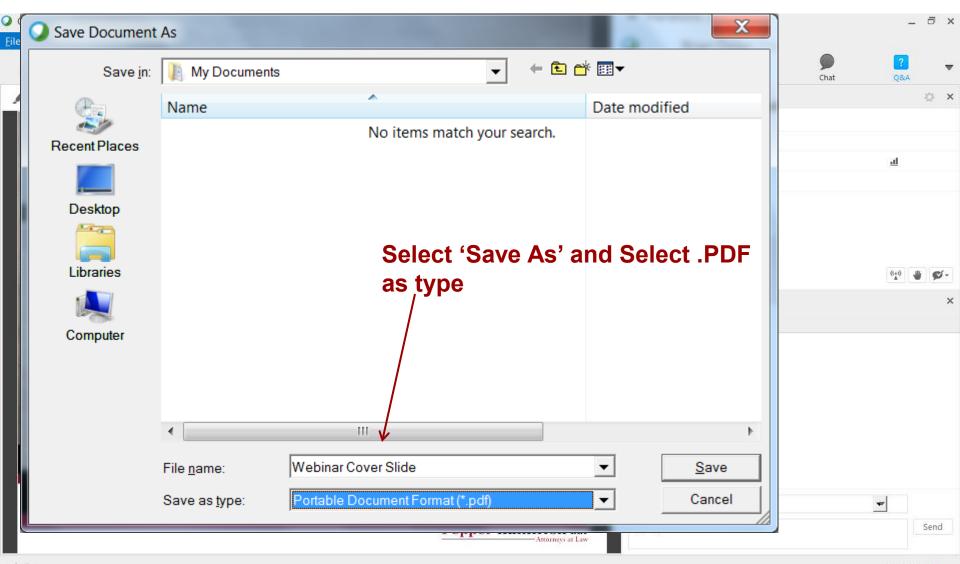


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- Focuses his practice on government contract and financial assistance agreement counseling, negotiations, investigations and litigation
- Has more than 20 years of experience representing commercial and defense contractors across a broad range of industries, including information technology, management consulting and construction, with an emphasis on matters relating to the federal Multiple Award Schedules (MAS) contract program
- Experience spans the entire lifecycle of government contracting and Mr. Koehl assists companies with market research and business development efforts, proposal responses, and contract negotiation with government customers and prime contractors.







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- Significant experience with various industry pricing, contracting and data systems
- Focuses on how the relevant government regulations can be applied to the unique business environments of each client
- Member of the American Bar Association, the International Association for Contract and Commercial Management, and the Coalition for Government Procurement
- Received Master's Certificate in Government Contracting from George Washington University, School of Public Contract Law and B.A. in Political Science from the University of Rhode Island.







- Section 1 Background and Overview
- Section 2 Timing and Scope
- Section 2 Contractor Upside & Downside
- Section 3 Forecasting TDR Problems
- Section 4 Whether to "Opt In" and Key Takeaways
- Section 5 Discussion/Questions





Background

- Long-standing industry objections to (i) pre-award pricing disclosures (CSP-1) and (ii) post-award commercial price monitoring and associated contract price reductions under the Price Reductions Clause (PRC)
 - Complex and often ambiguous pricing requirements
 - Unique burden as compared to other government contracts for "commercial items"
 - Inconsistent with commercial market practices
 - Large False Claims Act settlements
- Multiple Award Schedule (MAS) Advisory Panel
- Office of Management and Budget (OMB), Government Accountability Office (GAO) and others critical of GSA Schedule pricing
- Horizontal pricing analysis
 - PRC modified in 1994 to exempt sales to federal end user customers
 - TDR/horizontal pricing place new focus on order-level prices charged to federal customers





Overview

- TDR applies only to designated GSA Schedule contracts
 - N/A to Department of Veterans Affairs Schedule contracts for medical equipment, supplies and services
- TDR Tradeoff
 - CSP-1 disclosure and PRC commercial price monitoring and reduction requirements lifted
 - Schedule contractors provide monthly report of sales transactions
 under their GSA Schedule contracts
- Most significant change to GSA Schedule contracting rules in at least 20 years
- <u>Note</u>: TDR applies also to new GSA Government-Wide Acquisition Contracts (GWAC) and non-Schedule Indefinite Delivery Indefinite Quantity (IDIQ) contracts





Overview

- TDR is effective immediately on a "pilot program" basis
 - Evaluate success no sooner than 1 year
- Implemented via Alternate I to GSAR 552.238-74, Industrial Funding Fee (IFF) and Sales Reporting
 - Specifies monthly TDR reporting requirements
 - IFF payments remain on a quarterly basis
- "Alternates" to other standard Schedule contract clauses to implement TDR (i.e., PRC)
- Final TDR rule as published in the Federal Register is *Attachment A* to course materials





Timing and Content of TDR Reports

- Contractors submit a monthly report of sales orders placed against their Schedule contract(s)
 - Invoice date or payment date at contractor's election
 - "Transactional data" is defined as "the historical details of the products or services delivered by the Contractor during the of task or delivery orders issued against the this contract." *GSAR 552.216-75(b)*
- Monthly reports <u>must</u> include the following data elements (if applicable):
 - Contract or blanket purchase agreement (BPA number)
 - Delivery/task order number/procurement instrument identifier (PIID)
 - Non-federal entity
 - Description of deliverable
 - Manufacturer name
 - Manufacturer part number
 - Unit measure (each, hour, case, lot)
 - Quantity of item sold*
 - Universal product code
 - Price paid per unit *
 - Total price

* Designated as exempt under The Freedom of Information Act (FOIA). The other 9 data fields are designated as non-exempt and subject to public release. GSA is accepting comments on FOIA designations for the TDR data fields through August 29, 2016. 81 Federal Register 44305 (July 7, 2016)





Scope of the TDR Pilot Program

- Contracts under the following GSA Schedule solicitations and Special Item Numbers (SINs) are subject to TDR:
 - Schedule 03FAC, Facilities Maintenance and Management (All SINs)
 - Schedule 51 V, Hardware Superstore (All SINs)
 - Schedule 58 I, Professional Audio/Video, Telemetry/Tracking, Recording/Reproducing and Signal Data (All SINs)
 - Schedule 72, Furnishing and Floor Coverings (All SINs)
 - Schedule 73, Food Service, Hospitality, Cleaning Equipment and Supplies, Chemicals and Services (All SINs)
 - Schedule 75, Office Products (All SINs)
 - Schedule 00CORP, Professional Engineering Services (SINs 871-1, 2, 3, 4, 5, 6, 7)
 - Schedule 70, General Purpose Information Technology Equipment, Software, and Services (SINs 132-8, 132-32,33, 34, 132-54, 55)
- If the contractor accepts the TDR clause under its contract, requirements apply to all contract SINs, including SINs not designated for TDR coverage





Scope of the TDR Pilot Program

- Does TDR apply to you?
 - All new Schedule contracts awarded under TDR-designated solicitations/SINs will include the TDR contract clause
 - 5-year Schedule contract renewal modification request format for TDRdesignated solicitations/SINs will likely include the TDR clause as mandatory condition of extension
 - Schedule contractors with existing contracts under TDR-designated solicitations/ SINs may elect to "opt in" to TDR via bi-lateral modification





Contractor Upside

- Relief from burden of researching and preparing CSP-1 disclosures + associated defective pricing risk for faulty CSP-1 disclosures
- Relief from burden of PRC monitoring + associated risk for noncompliance with price reduction duties
- GSA estimates an estimated \$44 million per year reduction to contractor administrative burden
- Consistency between various reporting requirements that contractors may be exposed to across their contract portfolios
- Access to order-level pricing of competitors
- Ability to analyze consumption patterns
- Reduced barriers to entry for small business concerns





Contractor Downside

- Submission of inaccurate TDR data could result in contractual penalties <u>and</u> extraordinary penalties
 - Similar to penalties for failure to meet CSP-1 and PRC requirements
 - May be more difficult to show that defective TDR data affected the price ultimately paid by the government (vs. CSP-1/PRC claims)
- Enhanced government leverage in price negotiations
- Competitor access to most order-level data in monthly reports
- Time and cost to implement the system and procedure modifications necessary to retrieve TDR data fields
 - 8 hours for a manual system and 240 hours for an automated system





Forecasting TDR Problems

- Likelihood of misleading price comparisons
- TDR order pricing will not provide information about factors that legitimately justify lower pricing, *e.g.*:
 - Competitively awarded BPAs providing unique access to the BPA customer
 - Volume commitments
 - "Specials" and other temporary price reductions
- Generic TDR item descriptions will not account for significant differences between some orders for the "same" item, *e.g.*:
 - Items purchased as a "bundle" created by the manufacturer rather than a customer-configured item
 - Configuration differences not reflected in the item descriptions
 - Differences in terms and conditions (e.g., Prompt Payment Discount)
- High likelihood of "apples vs. oranges" comparisons and associated demands for unreasonable price concessions





Forecasting TDR Problems

- TDR's only focus is order-level pricing, no TDR mechanism to measure value provided in connection with the order, *e.g.*:
 - Warranty terms
 - Customer service and support options
 - Return policy
 - Material quality
- Why incur the extra cost of value features if the government buyer is not measuring value - foreseeable "race to the bottom"
- TDR is unsuited to effectively verifying pricing for professional services
 - Professional service engagements involve highly customized and unique work requirements that make "apples to apples" comparisons very difficult
 - TDR report will not contain the data necessary even to meaningfully attempt to perform this difficult comparative analysis (e.g., employee skills, qualifications)





Forecasting TDR Problems

- How quickly will government buyers take to TDR and horizontal pricing analysis?
 - Ordering agency buyers and GSA contracting officers will need training to effectively use TDR and horizontal pricing analysis
 - GSAM Guidance. *Attachment B* to course materials.
- Effectiveness of TDR has yet to be determined
 - This rule is set to run for one year so that the GSA can assess its effectiveness





Deciding Whether to "Opt In" To TDR

- Key *Contractor-Specific* Factors to Consider:
 - Quality of CSP-1 disclosures on file with GSA
 - Effort required to research and prepare updates to CSP-1 disclosures
 - Do you have formal, monitored and enforced discounting procedures
 - Complexity of negotiated PRC mechanism
 - Burden associated with monitoring commercial pricing (breadth of "basis of award" and size of applicable commercial sales both factor into this)
 - Do GSA pricing restrictions hamper commercial sector sales efforts
 - Anticipated pricing pressure from government buyer access to TDR data
 - Competitive harm from public access to non-exempt TDR data elements
 - Extent of system and procedure modifications required to prepare timely and accurate monthly reports





Major Takeaways For Schedule Contractors

- Contractors must set up systems for capturing transactional data now if one is not already in place
- Contractors cannot stop monitoring commercial pricing and discounts
- Contractors should be wary of how their data will be protected and disclosed
- It is not yet clear how the new rule will work for complex products and services
- It is not clear what the government will do with the data it collects
- This data shared will be made available to the GSA's COs, GSA's category managers, ordering activity COs, and the public





Questions & Answers





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