

# Warning: Thousands of Strollers Recalled by Phil&Teds USA

#### Written by David Rosenthal

All caregivers should *immediately* check to be sure they're not currently using either a **Phil&Teds USA Explorer** or **Hammerhead Stroller** since those models have recently been recalled due to potential brake failure issues. Phil&Teds USA Inc., of Fort Collins, Colorado has agreed to recall about 7,400 of these strollers in the United States and another 1,900 in Canada. Although the company has not received any American complaints, they have received reports from consumers in other countries.

### **Specific Description of Strollers**

The seller states that most of these metal frame strollers were sold as single strollers. However, consumers had the option to buy a "doubles kit" to turn them into double strollers. The Explorer model has three wheels while the Hammerhead strollers sports four wheels. Buyers were able to purchase the Explorer strollers in black, navy, apple green, red/black and apple green/black. The Hammerhead strollers were only sold in black. Both models feature the Phil&Teds logo on what is called the "crotch piece" of each stroller's harness.

Caregivers should check the rear axle bars of their strollers to see if there is a sticker that either says "Phil&Teds Model EX explorer" or "Phil&Teds Model HH Hammerhead." The company says that the "serial numbers run consecutively with the month and year followed

by the unit number." The recalled serial numbers are located on stickers attached to the inside, left-hand hinges of the strollers when viewed from behind. The numbers to look for are:

0610/0001 to 0111/4788 (June 2010, unit #1, to January 2011, unit #4788).

# Where and When These Strollers Were Sold

These strollers were sold online at:

philandteds.com, pishposhbaby.com and albeebaby.com. They could also be purchased at Babies R Us and various juvenile retailers located across the United States and Canada between August 2010 and June 2011. (They were usually sold for an amount between \$475 and \$500.)

# **Seller's Remedy**

All owners of these strollers should immediately stop using them and then contact Phil&Teds to request an upgraded brake assembly. If you own one of the Explorer strollers, you'll receive both a new frame and an upgraded brake assembly. To learn more about all of the support available to stroller owners, please visit the following Consumer Product and Safety Commission Web page:

http://www.cpsc.gov/cpscpub/prerel/prhtml11/11288.html.

### **Company Contact Information**

Consumers can contact Phil&Teds USA by calling the following phone number toll free: 1-855-652-9019, Monday through Friday, between 9 a.m. and 5 p.m. Mountain Time. The company can also be reached via their Web site at:

www.philandteds.com/support (The Canadian press release is located at the following link: http://cpsr-rspc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re\_id=1380.)