

A Multilayered Solution to Test Result Issues

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In one week's time, a physician might look at more than 872 test results shows a report by Partners Health Care in Boston. If even one patient's critical result is missed, it could spell irreparable harm to the patient and a multi-million dollar malpractice suit for the doctor. Partners may have come up with a solution.

Using a multi-layered approach for managing test results, doctors sign in to a Web-based system and immediately see all new test results, including the critical results on the top. Critical results generate an immediate email to the physician with subsequent alerts until the doctor responds. If no response results, the system alerts the practice manager. The system also cuts down office staff time by automatically generating a letter to the patient with test results. If a patient doesn't have an ordered test, the system alerts the doctor for that as well. While no system is perfect, the multi-layered approach may prevent crucial test results from falling into the cracks.

About Duran and Pandos, P.C.

Experienced medical malpractice attorney Debbie Pandos understands challenges to your practice and is ready to assist you in protecting your business. Contact her today at contact@duranandpandos.com or 908-344-3446.