NJ Supreme Court Ruling Has Implications for Companies' <u>Social Media Policies</u>

April 9th, 2010 by Kara

At the end of March 2010, the New Jersey Supreme Court handed down a decision that is certain to have significant implications in social media policy circles.

In <u>Stengart v Loving Care Agency</u>, Plaintiff Stengart, in anticipation of a lawsuit against her employer, Loving Care Agency, sent several email communications to her lawyer from her company-provided laptop, over the company's Internet server but via her personal Yahoo email account. She did not store her password on the Laptop.



Points to note from this case for social media policy makers within companies – and for users:

- When companies allow reasonable personal use of company-issued systems, absent specific policies to the contrary, employees have a reasonable expectation of privacy to the content and communications they access/contribute via personal, password protected sites (ie personal email)
- This may (and seems logically to) extend beyond email to social networking sites like Facebook, Martindale Connected and Twitter
- That Stengart did not store her password on the computer itself was cited several times as a factor in her reasonable expectation of privacy which begs the question if we let our work-issued computers "remember" our passwords (via stored cookies presumably), are we forfeiting our reasonable expectation to privacy to those sites?

• Finally, explicit policies notwithstanding, the court was clearly stating that public policy, such as the attorney-client privilege, cannot be waived by well-crafted policies, and therefore there are certain expectations of privacy that employees have on company-issued computers even if the policy states there are none.

Read John Lipsey of Martindale.com's full article: <u>NJ Supreme Court Ruling Has</u> <u>Implications for Companies' Social Media Policies</u>

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Kara works with legal marketers to create a more clearly defined focus and distinctive business strategy that will provide them with a competitive advantage for new business, higher reputation recognition, and enhance their ability to attract, win, and retain the clients they really want.

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