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DC trustee agenda update: current legal issues

For December 2018 meetings

Welcome to our monthly update on current legal issues for trustees of DC pension schemes, designed to help you stay up to date with key developments between trustee meetings, and to support the legal update item on your next trustee agenda.

Updated DC communications guide NEW!

TPR's updated DC guide to communicating and reporting supports the use of the 'Simpler Annual Benefit Statement' template (see below) and includes links to useful resources such as the new pension scams leaflet and the quick guide to the Chair's statement.

Read more

ACTION: Review the guide to ensure that your communication and reporting meet best practice standards (e.g. the latest pension scams leaflet).

Simpler annual statement template UPDATED!

The Pensions Minister has launched a simpler annual statement template (and a technical guide) intended to provide all relevant information to members in a plain English, two-page, two-minute read format. The template is accompanied by a separate technical guide.

The European Insurance and Occupational Pensions Authority has also <u>published a report</u> containing guidance on the design and presentation of benefit statements, communications of projections and disclosure of costs. Read more

ACTION: Review these best practice resources when updating your DC benefit statement.

TPO, TPAS and signposting

The government and TPR have told schemes they may update 'signposting' to the services of the Pensions Ombudsman (TPO) and the Pensions Advisory Service to reflect current arrangements, despite a delay in amending legislation to provide for this.

Schemes may also use TPO's new Early Resolution Service (**ERS**) without completing a scheme's internal dispute resolution process, if the parties are happy to do so. Read more

ACTION: Consider the scheme's approach to the ERS and updating signposting in communications.

Updated Chair's statement quick guide

The Pensions Regulator (**TPR**) has updated its quick guide to the Chair's statement for DC schemes. There is a new section on common mistakes relating to costs and charges and value for members. Read more

ACTION: Review the updated guide when preparing the contents of the Chair's statement.

Changes to the scheme SIP

New regulations will make changes to investment duties and disclosure obligations in the statement of investment principles (SIP).

From 1 October 2019, the SIP for DC schemes with more than 100 members must state how 'financially material considerations' (including environmental, social and governance considerations) are taken into account over the time period needed for funding future benefits; the extent (if at all) to which members' views are taken into account in the selection, retention and realisation of investments; and the policy on stewardship of investments (e.g. voting rights).

From 1 October 2020, schemes offering money purchase benefits (other than AVCs) with more than 100 members must produce an implementation statement detailing how items set out in the SIP have been actioned. This and the SIP must be published as set out in the regulations.

The government has also updated its statutory guidance on the reporting of costs, charges and other information relevant to DC schemes. Read more

ACTION: Consider the changes required and the actions necessary to implement them by the 1 October 2019 and 1 October 2020 deadlines.

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Updated investment guidance NEW!

TPR's updated investment guidance for DC schemes addresses social impact investment and patient capital. TPR expects trustees selecting investments for social impact to have good reason to think that members share their view and ensure there is no risk of significant financial detriment to the scheme. TPR expects patient capital to represent a small proportion of overall asset allocation and for appropriate due diligence to be completed before investing. Read more

ACTION: Review the guidance to assess whether your investment strategy or due diligence procedures require updating.

Ombudsman's guidance on compensation for non-financial injustice

Updated TPO guidance on compensation for non-financial injustice caused by maladministration splits awards into five bands ranging from nil in trivial cases to GBP2000 (or more in exceptional cases). Read more

ACTION: Review the guidance and use as a reference for compensation in appropriate cases.

Watch this space

- TPR has announced that the largest workplace schemes will receive **one-to-one supervision**; all schemes can expect more intervention. Read more
- The government is proposing a number of changes to help combat pension scams, including changes to statutory transfer rights and banning pensions cold calling. Provisions to require members to receive (or opt out of receiving) guidance in relation to a transfer or flexible access request are included in the Financial Guidance and Claims Act. Read more

Need help with a pensions dispute? Visit <u>allenovery.com/pensionsindispute</u> for practical help with pensions problems, including our case tracker.

Looking for resources on a range of DC-related issues? Visit allenovery.com/DCHQ.

Contact us at pensions.team@allenovery.com for more information or to be added to our mailing list.

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