

# Data Privacy + Cybersecurity Insider

## Leveraging Knowledge to Manage Your Data Risks

### CYBERSECURITY

#### [City of Pensacola Services Disrupted by Cyber-Attack](#)

Adding to the list of many other municipalities, the city of Pensacola, Florida, was hit with a [cyber-attack](#) last weekend that affected services to residents, including emergency telephone assistance. [Read more](#)

### ENFORCEMENT + LITIGATION

#### [HHS Updates Guidance on Use of Tracking Technologies with Websites and Mobile Apps](#)

On March 18, the Office for Civil Rights of the U.S. Department of Health and Human Services issued a [Bulletin](#) updating its guidance to HIPAA-covered entities and business associates on the use of tracking technology on websites and mobile apps. [Read More](#)

#### [Convergent Outsourcing Settles Data Breach Class Action for \\$2.45 Million](#)

Convergent Outsourcing Inc., a debt-collection agency, settled a data breach class action in the U.S. District Court for the Western District of Washington for \$2.45 million. The class action suit against Convergent alleged that the business failed to protect the personal information of over 640,000 individuals. The breach occurred in June 2022. [Read More](#)

### DATA PRIVACY

#### [California Privacy Protection Agency's Regulations on Automated Decision-Making Technology, Risk Assessments Delayed](#)

The California Privacy Protection Agency's (CPPA) highly anticipated regulations for automated decision-making technology and risk assessment requirements are likely far from final. The CPPA met at the beginning of the month but did not come to a consensus on what the final regulations should look like. [Read More](#)

### PRIVACY TIP

#### [Privacy Tip #392 – Legitimate Platforms and AI Used to Bypass MFA](#)

Large-scale storage sites use multifactor authentication (MFA) to protect your data and protect you from possible online threats. But is it possible for threat actors to also use these platforms to bypass MFA and launch sophisticated phishing attacks against users? Find out more in this week's Privacy Tip. [Read more](#)

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